

How to report a crime

- **Call 112 immediately for prompt assistance if you have witnessed or are the victim of a crime .**
- When making a report, inform your current location and situation, and calmly testify when, where and how you have incurred damages, the facial appearances, characteristics, items carried by, number of, direction of escape, transportation means used by the assailant, and others.
- You can make a 112 report with a mobile phone (video call is also possible), landline and public phone. The public phone allows people to make an emergency call (112 report) without any charge. The emergency call can be done by pressing the red emergency call button on the phone and dialing 112. You can also use the public phone emergency call in emergency situations other than crimes.
 - ※ When a foreigner makes a 112 report, it will be filed in the format of a 3-party interpretation service (police-interpreter-reporter).
- If it is difficult to make a phone call, you can also make a report through the '112 Emergency Report App' or a 'text message.'
 - ※ You can download '112 Emergency Reporting App' from the Google Play Store or Apple App Store.
- Crime scenes must be preserved until the police arrive to facilitate the collection of evidence. Make sure to cooperate with the police during the crime scene investigation.

Hotline for help

Reporting Crime and Emergency Calls

Crime report(National Police Agency)	112
School violence report center (National Police Agency)	117
Fire-emergencies-emergency rescue report (Fire Department)	119
Hacking, spam, private information infringement report (KISA)	118
Seoul Crisis Intervention Center for Women and Children (Ministry of Gender Equality and Family)	1899-3075
Missing children report (National Police Agency)	182
Emergency consultation line for women (Ministry of Gender Equality and Family)	1366
Danuri call center (Ministry of Gender Equality and Family)	1577-1366

Other crimes

General Information Center for Foreigners (Ministry of Justice)	1345
Government service guide (Ministry of Interior and Safety)	110
Foreign tourist information (Korea Tourism Organization)	1330
Human rights violation appeal·consultation (National Human Rights Commission of Korea)	1331
Legal consultation (Korea Legal Aid Corporation)	132
Institution specialized for protection of children (Ministry of Health & Welfare)	129
Cyber consultation line for youth (Ministry of Gender Equality and Family)	1388

Support Police for Foreign Residents

- The police are implementing the 'Waiver of Notice of Illegal Immigrants, in alliance with the Ministry of Justice in order to protect crime victims and the human rights of foreign migrants in Korea.
- The 'Waiver of Notice of Illegal Immigrant' is a program that allows the police not to notify the personal information about an illegal immigrant to the local immigration authorities if the immigrant reports a crime committed against himself/herself to the police.
- The applicable crimes are as follows:
 - (Criminal Law) Murder, bodily injury/assault, bodily injury by negligence, abandonment/abuse, arrest/confinement, intimidation, kidnapping/abduction, rape/harassment, obstruction from exercise of a right, theft/robbery, fraud /extortion
 - (Special Act) Punishment of violences, etc.act, Act on special cases concerning the punishment, etc. of sexual crimes, Act on special cases concerning the settlement of traffic accidents, Act on the punishment of arrangement of commercial sex acts, etc. Employment security act(article 46)
- If you become a victim of crime, do not hesitate to call 112 or contact others to get help.
- 'Assistance Center for Foreigners' such as the multicultural family support center, NGO Organizations operate to enable foreigners to report crimes and make civil appeals without having to visit a police station.

Process

1. Foreign victim of a crime or legal dispute
2. Report/request is made to the Assistance Center for Foreigners
3. Case is forwarded to the Police Station(Foreign Affairs)
4. Case is processed by the police or reported to a related organization

- Foreigners can visit an Assistance Center for Foreigners to report a crime or request help with any inconvenience experienced while living in Korea. Then the center will forward the report to the police and depending on the report's(request) nature, the department in charge will directly handle the case or forward it to the related organization.



Reporting crime or counseling measures

- Reports related to criminal cases such as violence, domestic violence, school violence, fraud (prosecution, complaint), and other criminal cases, shall be handled directly by the responsible department of a police station.
- Issues related to deferment in wage payment, industrial disaster and status of stay in Korea are notified to related organizations such as Ministry of Employment and Labor, Ministry of Gender Equality and Family, and Ministry of Justice, etc. Moreover, the reporter will be guided to the corresponding Embassy or Consulate according to the contents of the civil petition.

※ Locations of Assistance Centers for Foreigners can be inquired about to the Foreign Affairs Section at your nearest police station.

- Support is available for crime (victimization) prevention and driver's license education.
- In order to support a stable social settlement for foreign residents
 - 'Visiting Crime Prevention Class' provide consultation and inform cases of common crime and precaution to foreign wives, workers and students accordingly, at places such as the Multicultural family support center workplaces and NGO organizations.
 - The 'Driver's License Class for Foreigners' is offered for free by a professional instructor so as to provide support for the written test for driving (the textbook is available in three languages).

Written Test for Driving

- Driver's license test center of Road Traffic Authority www.safedriving.or.kr, 1577-1120
- Written test
Can be taken in 3 different languages (English, Chinese and Vietnamese)

※ Crime prevention and driver's license education classes are available through the Foreign Affairs Section at your nearest police station.

- Interpretation is provided when reporting a crime (damage) and for civil appeals in order to assist foreigners who are not fluent in Korean

Interpretation Service

- Tourist Interpretation Information 1330
8 languages such as Korean, English, Japanese, Chinese, etc.
- Korean, English, Japanese, Chinese (24 hours)
- Russian, Vietnamese, Thai, Malaysian and Indonesian (08:00~19:00)
- Danuri Call Center 1577-1366 (24 hours)
13 languages including Vietnamese, Mongolian and Cambodian, etc.
- General Information Center for Foreigners 1345, 1661-2025
20 languages including Thai, Indonesian and Urdu, etc.
- Korean, English, Chinese (09:00~22:00)
- 17 languages including Vietnamese(09:00~18:00)
- BBB Korea 1588-5644 (24 hours)
20 languages such as Turkish, Polish, Hindi, Malay language, etc.

영어 English
www.police.go.kr



Crime Prevention Guide for Foreigners

Unknowingly Committed Crimes

- In the event of forming/joining a group for the purpose of committing crimes such as violence, bodily injury, intimidation, intrusion upon human habitation, property destruction, imprisonment, coercion, extortion will receive heavier punishments.
- Weapons such as knives, metal bars, hacksaws or other weapons that can cause serious harm to human life of body must not be carried without good reason.
- You must not engage in gambling with money and you provide a place for gambling, you will be subjected to severe punishment equivalent to gambling actions.
- Taking possession of properties which doesn't show ownership from the streets can be punished for theft or embezzlement of lost articles.
- Overseas money transfer between individuals without using a foreign financial institution is punishable as a serious crime.
- Actions related to drug related crimes such as manufacturing, smuggling, owning and administering will be punished severely and you will become subject of compulsory expulsion.
 - The Korean National Police Agency is executing tough and intensive crackdown on drug related crimes such as △illegal supply of drugs △drug use by foreigners △drug offenders on the internet (dark web) and the SNS
- Foreigners over the age of 17 must always carry a form of identification (Passport, alien registration card). Failure to do so can result in a fine (less than 1 million won).
- Actions such as illegal photography and transmission of sexual exploitation materials will receive heavier punishments.
 - Even if there is no physical contact, ① the act of transmitting sexually shameful or disgusting words or photographs via the Internet or mobile phone ② Filming or distributing the body of another person without consent ③ possession, purchase, storage, and viewing of illegal film is a crime.

• Driving a vehicle or motorcycle in the following cases is severely punished.

- In the event of driving without driver's license

▶ **Penalty Clause** ①Vehicle => Clause 1 of Article 152 of the Road Traffic Act (imprisonment of less than 1 year or fine of less than 3 million Won), ② Motorcycle => Clause 2 of Article 154 of the Road Traffic Act (fine of less than 300,000 Won)

- In the event of driving while under the influence of alcohol

Blood alcohol concentration	Punishments	Administrative disposition
0.03% ~ 0.08%	Imprisonment of less than 1 year or fine of less than 5 million Won	Suspension of license
0.08% ~ 0.2%	Imprisonment of 1~2 years or fine of 5~10 million Won	Revocation of license
More than 0.2%	Imprisonment of 2~5 years or fine of 10~20 million Won	Revocation of license
Driving under the influence of alcohol more than 2 times	Imprisonment of 2~5 years or fine of 10~20 million Won	Revocation of license

▶ **Penalty Clause** Article 147-2 of the Road Traffic Act

- In the event of driving an automobile for which the ownership has not been legally transferred (so called 'Daepocha')

▶ **Punishment provisions** Clause 2 of Article 81-7 of the Road Traffic Act (imprisonment of less than 1 year or fine of less than 10 million Won)

• You need to take precautions since the penalty or fine can be charged in case of a violation of basic regulations

- Do not throw away cigarettes, chewing gum and trash.
- Do not spit in public places or smoke in non-smoking areas.
- Motorcyclists and passengers must wear safety helmets and all people must cross overpasses or crosswalks when crossing roads.

How to prevent and cope with crimes in daily life

• Fraud (Illegal pyramid sale, Telephone financial fraud <Voice Phishing>, Internet frauds

- Illegal pyramid : Refrain from direct transactions of goods in which the consumer becomes the seller without using traditional wholesale and retail sales distribution levels and the encouragement of subscription as a member or sales staff of such operator in the following cases
 - When gathering members and investors in return of high profits, encouraging buying spree, forced purchase, loans, etc.
 - When registering part-timers, homebound work and employment as sales staff, etc. but in reality forcing the purchase of goods
 - When advertising products falsely or exaggeratingly as high-quality and selling at a more expensive price

▶ Verification inquiries of registered legal businesses

- Fair Trade Commission www.ftc.go.kr, 044-200-4010
- Mutual Aid Cooperation www.macco.or.kr, 02-566-1202
- Korea Special Sales Cooperation www.kossa.or.kr, 02-2058-0831

- Telephone financial fraud : Do not respond to any phone calls that demand account remittance or cash by impersonating public or financial institution, or personal information such as account, credit card and resident registration number.

※ The subordinates of a fraud group such as the roles of drawing cash and telemarketer at the call center can be punished as severely as a fraud offender.

▶ Voice Phishing Cases

- Demanding cash payment with kidnapping as the pretext by inducing a situation in which the family member (child) is not able to answer the phone call.
- Demanding cash payment with involvement in crime and disclosure of personal information as the pretext by pretending to be an official of a law enforcement agency such as the prosecution or the police.
- Demanding cash payment with redemption of existing loan and fees, etc. as the pretext by alluring you with promise of providing loan by pretending to be a financial institution
- Demanding cash payment under the pretext of deferment in the payment by pretending to be a credit card or telecommunication company.

- In the event of conducting transaction between individuals through internet, you must use safe transaction site or confirm the personal information of the other party (Tel. No. and account No., etc.) prior to the transaction

※ You can search the history of reports of internet fraud damages and report damages through the Korean National Police Agency website(www.police.go.kr) or cyber cop (mobile app.).

• Domestic violence / date violence

- If domestic or date violence happens to you, do not hesitate to contact the police, family, neighbors or friends for help.
 - ※ Obtain the proof of violence such as photos or medical certificates, and contact the domestic violence counseling organizations including women's organizations and the rehab centers (Consultation hotline for Women 1366 / Danuri Helpline 1577-1366).

• Kidnappings and Missing Children

- Teach your child not to follow strangers even though they act in a familiar way, and to shout for help if they are being taken forcefully. Teach your child to remember his/her name, age, address, telephone number and parents name. Try to remember where your child went, or with whom he/she went out, as well as their clothing before going out.

• School violence

- School violence means the actions that may cause physical, psychological or property damages due to violence, threatening, bullying, etc. within/outside the school.
- Teach your child to not use the alleys alone and report damages, such as having their belongings being taken away through violence, immediately to the police.

• Sexual crimes (Rape, sexual Indecent act by compulsion, and illegal filming, sexual trafficking, etc.)

- If you have been the victim of sexual assault, do not take a shower and keep the clothes and underwear you were wearing at the time unwashed and report the incident to the police immediately.
- Write down the criminal's characteristics or a ppearance or anything you can remember about the incident.
- If someone around you has been the victim of sexual assault, listen to what they tell you and help them receive consultation by calling 1577-1366.

• Smishing

- Smishing is micropayment damage or financial information being taken from the victim by a malicious code that is installed on the mobile phone with the access of a internet address through a simple text message sent as a content such as providing free coupons.
- If text messages sent from acquaintances contain an internet address, call them before clicking to check, and strengthen security settings to prevent the unauthorized installation of unverified apps on your smartphone to avoid damage.

• Theft (sneakthieving, pickpocketing, snatching, etc.)

- In the event of leaving home for a long time including holidays, take preliminary measures to ensure that the regular mails are not delivered and piled up in front of your home. It is safe to keep valuables including jewelry and cash in the bank.
- Be careful in crowded places such as terminals, markets, etc. as pickpockets usually happen in such places.
- When withdrawing a large amount of cash from a financial institution, ask the security guard or police for assistance.